

## How Reviews Function on My Fluids

Discover the distinctive approach to reviews on My Fluids, setting us apart from other platforms. Dive into our comprehensive 5-star review system tailored for doctor reviews.

Doctor reviews play a pivotal role in shaping your healthcare journey, and we prioritize them accordingly. Our commitment lies in providing you with feedback from verified patients that is not only informative but also trustworthy. But what makes My Fluids reviews stand out, and how can you craft impactful reviews that resonate with fellow patients? Explore the answers to these queries below!

### Frequently Asked Questions

#### How do My Fluids reviews differ?

Every review on My Fluids originates from patients post-appointment, ensuring authenticity. We showcase two categories of feedback: My Fluids Patient Reviews and Partner Reviews. Our objective is to present reviews that are fair, precise, and dependable. Here's what distinguishes My Fluids reviews:

**Our reviews are from actual patients.** Unlike many platforms where reviews can be submitted by anyone, including individuals who haven't engaged with the provider, every review on My Fluids is authored by a genuine patient. My Fluids exclusively publishes reviews from patients who have interacted with the practice they booked their appointment with.

**We offer a more comprehensive range of feedback.** Soliciting reviews after each appointment results in a higher volume of feedback. This approach ensures that a broader spectrum of patient opinions, spanning from positive to negative and everything in between, is available to aid you in selecting the right provider.

#### What constitutes a My Fluids Patient Review?

Following each appointment on My Fluids, patients are prompted to share their feedback. After undergoing a moderation process, these reviews are shared to assist other patients in their provider selection. My Fluids Patient Reviews are displayed alongside Partner Reviews, which are gathered by independent third-party survey providers specializing in collecting patient feedback.

#### What is a Partner Review?

In our endeavor to provide you with a diverse range of information sourced from various patients, we incorporate Partner Reviews for certain providers. These reviews are obtained by independent third-party survey providers, who ensure that only authentic patient feedback is

solicited. Partner Reviews are clearly indicated as such, and we meticulously moderate all Partner Reviews to ensure compliance with My Fluids's guidelines.

### How can I leave a review for my provider?

After attending your appointment, you'll receive an email requesting feedback. Simply follow the provided link to review your provider. However, you need not wait for the email; you can always log into your [My Fluids account](#) and select "Leave Feedback" for any healthcare provider on your medical team. Reviews can be submitted up to 120 days after your appointment date.

### Does My Fluids only publish positive reviews?

Absolutely not! Our aim is to furnish a resource that is valuable, representative, and dependable. Consequently, we publish reviews encompassing positive, negative, and neutral experiences. Users have the option to post reviews anonymously, and as stipulated in our Community Standards, providers are prohibited from influencing reviews or retaliating against users who leave negative feedback. Should a provider request removal of a critical My Fluids Review, please reach out to us at [info@my-fluids.com](mailto:info@my-fluids.com).

### Does My Fluids moderate these reviews?

Indeed, we have a dedicated team tasked with reviewing all reviews, including My Fluids Patient Reviews and Partner Reviews, to ensure compliance with our guidelines.

### Are there circumstances under which a review may not be published?

We publish reviews that, in our judgment, adhere to our guidelines, [Acceptable Use Policy](#), and [Community Standards](#). To enhance the likelihood of your review being published, refrain from including:

- **Profanity:** Reviews containing profane, vulgar, or offensive language will not be published.
- **Personal information:** We prioritize your privacy and therefore abstain from publishing reviews containing personally identifiable information such as full names, phone numbers, or email addresses.
- **Pricing details:** While opinions on a provider's pricing are welcomed, we refrain from publishing specifics related to insurance coverage. Such comments often reflect more on insurance providers than on the providers themselves. However, you may include fees applicable irrespective of insurance coverage (e.g., cash pay costs, concierge fees, cancellation fees).

- **Accuracy of treatment or diagnosis:** While we encourage sharing feelings about a provider's treatment, claims regarding the accuracy of treatment and diagnosis are not published.
- **Promotional content:** To maintain relevance, we abstain from publishing reviews promoting unrelated websites, products, or topics.

### Does My Fluids ever remove published reviews?

Should you encounter a review that you believe violates our [Review Guidelines](#) or [Community Standards](#), please contact us at [info@my-fluids.com](mailto:info@my-fluids.com). You have the option to report questionable reviews and provide specific evidence. Reviews deemed to violate our guidelines and standards will be removed.

However, it's important to note that mere suspicion isn't sufficient grounds for removal. While you may suspect a review to be in violation of policy, we value a broad spectrum of patient perspectives, and our moderators may determine that it does not contravene our Review Guidelines.

### Why does My Fluids carefully moderate reviews?

Your experience matters to us, and we are committed to ensuring that you receive the excellent healthcare experience you deserve. We moderate reviews diligently to establish a trustworthy, representative, and reliable review system beneficial to both providers and patients alike.

### I submitted a review. Why hasn't it been published yet?

Each review is reviewed by a human moderator, which may result in a slight delay. We appreciate your patience! Additionally, some providers have chosen not to display their reviews on My Fluids. However, we encourage you to continue providing feedback as we value each and every review, irrespective of display status.

### How can I write a compelling review?

- **Stay focused:** Include key points that fellow patients would find relevant.
- **Evaluate your experience:** Consider whether you would revisit the provider and share your sentiment accordingly.
- **Be concise:** A brief paragraph or two suffices. Ensure readability for other patients.
- **Provide specifics:** Describe your experience in detail to offer clarity.

- **Include details:** Share any information that might be useful to fellow patients, such as parking validation, proximity to public transportation, or accepted payment methods.
- **Be authentic:** Avoid using AI to craft reviews and resist provider influence.

Your reviews contribute to enhancing the healthcare experience for millions of My Fluids users. Thank you for your invaluable participation!